

GOT AN ISSUE?

OUR CLUB TAKES BOTH ON AND OFF FIELD ISSUES SERIOUSLY

We don't ignore member concerns

- Issues relating to the team should be directed to the coach or team manager in the first instance
- We understand this is not always possible – you can also contact the club reps and organisations listed below

In responding to concerns we will:

- Act quickly
- Treat both sides fairly
- Maintain confidentiality wherever possible (sometimes this isn't possible – for example, if there are concerns about a child's safety)
- Treat any sign of victimisation seriously

WANT TO TALK TO SOMEONE?

For a confidential chat call

or our Club President

or our sport's Member Protection Information Officer

WANT MORE INFO & HELP OUTSIDE THE CLUB?

Victorian Equal Opportunity & Human Rights Commission: www.veohrc.vic.gov.au or 1300 292 153

Child Protection: www.cyf.vic.gov.au or 131 278

Police: in an emergency call **000**, or call our local police station:

OUR SPORT HAS A POLICY AND PROCESS FOR RESPONDING TO ISSUES AND COMPLAINTS. YOU CAN CHECK THIS OUT ON OUR WEBSITE:

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