

## Request for Tender

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#### **Document History**

Issue date	Version	Details of changes	Author



Request for Tender (RFT) for:

Co-design expertise to support VicHealth's Future Healthy Investments

Reference number: PRD-01205

Issue Date:

Monday 4<sup>th</sup> October

Place for lodgement: Tenders Vic

Tenderers are advised to register at the tenders page of the Tenders Website <u>www.tenders.vic.gov.au</u> in order to receive any further information ( including amendments, addenda and any further conditions) that may be applied to this RFT.

The Tenderer's response (RFT PART D) must be completed in the format specified and completed **electronically in VicHealth's Stakeholder Portal** - <u>https://vichealth.force.com/s/login/</u>



The Victorian Health Promotion Foundation (VicHealth) is a pioneer in health promotion – the process of enabling people to increase control over and improve their health. Our primary focus is promoting good health and preventing chronic disease.

We create and fund world-class interventions. We conduct vital research to advance Victoria's population health. We produce and support public campaigns to promote a healthier Victoria. We provide transformational expertise and insights to government.

Of all the things we do, above all we seek to make health gains among Victorians by preempting and targeting improvements in health across our population, fostered within the dayto-day spaces where people spend their time, and with benefits to be enjoyed by all.

VicHealth focuses on five key areas: increasing physical activity, reducing alcohol and tobacco use, improving mental wellbeing and encouraging healthy eating.

We are evolving our Action Agenda to best deliver impact through the final three years of the strategy. As part of this, VicHealth will deliver our new initiative Future Healthy which will have a focus on young people aged 0-25, particularly those experiencing disadvantage. Future Healthy will improve the health and wellbeing of Victorians by:

- Improving access to delicious, healthy and affordable food.
- Building meaningful social connections and inclusive environments.
- Creating neighbourhoods and spaces where people feel safe, welcome and confident to be physically active

VicHealth is seeking responses to this Request for Tender (RFT) [PRD-01205] for the provision of co-design expertise, working with young people aged 0-25, to support the delivery of investments for young people which will be delivered as part of Future Healthy.

VicHealth is seeking to appoint a panel of approximately **three-five** providers to deliver the co-design work. Successful organisations will be contracted via a Standing Offer Agreement in the form of the proposed contract in Part C and are eligible for project work during the period 2022-2024.

The initial term of the new contract arrangement is for up to three years. It is intended that the new contract arrangement will commence on or around January 2022.

## Structure of RFT

This RFT comprises the following sections-

- Introduction contains an overview of the opportunity presented in, and the objectives of, this RFT.
- **RFT Part A Conditions of Tendering** sets out the rules applying to the RFT documents and to the Tendering Process. These rules are deemed to be accepted by all Tenderers and by all persons having received or obtained the RFT.
- **RFT Part B Specification** describes the Goods and/or Services in respect of which VicHealth invites Tenders from interested persons.



- RFT Part C Proposed Contract contains the terms and conditions in compliance with which VicHealth desires the Goods and/or Services set out in RFT Part B to be provided.
- **RFT Part D Tenderer's Response** specifies the information to be provided in a Tender and may also specify any information to be provided by a Tenderer by other means. RFT Part D may include templates to be completed and included in a Tender.
- Appendix A Contract Disclosure (mandatory)
- Appendix B Supplier Code of Conduct Commitment VicHealth is committed to ethical, sustainable and socially responsible procurement and we expect the same high standards of our Suppliers. Please complete Appendix B (mandatory)

## **RFT Objectives**

VicHealth invites you to respond to this RFT for the provision of co-design expertise, working with young people to support them to develop and deliver projects with a range of providers and funded organisations, as part of VicHealth's new initiative Future Healthy. You would sit on a panel of providers who can deliver this support. Providers will be selected from the panel as required, based on the needs of our providers and funded partner organisations that are working locally to improve the health and wellbeing of young people by working directly with young people to inform solutions.

Successful organisations will be contracted via a VicHealth Standing Offer Agreement in the form of the proposed contract in Part C and are eligible for project work during the period 2022-2024. VicHealth makes no representation or guarantee as to the volume (if any at all) of Services which may be provided by successful contracted organisations, and contracted organisations will not have any exclusive rights to provide any services under the Standing Offer Agreement. A panel will allow VicHealth to identify providers with the appropriate knowledge, skills and experience to meet the specific needs of a project and local community, including specific population groups such as LGBTIQA+ Victorians, new arrival and refugee communities or Victorians living in rural towns, when needed.

VicHealth's specific requirements in relation to the Goods and/or Services are set out in Part B of this RFT (Specification).

In issuing this RFT, VicHealth seeks Tenderers who are:

- (a) able to provide the Goods and/or Services required by VicHealth in the manner set out in the Specification;
- (b) able to demonstrate a commitment and ability to working in collaboration with VicHealth over the term of any agreed contractual period to continuously seek improvements in value, efficiency and productivity in connection with the provision of the Goods and/or Services; and
- (c) prepared to work with VicHealth to continue to identify opportunities for improvement in the quality and level of service provided to VicHealth, for the mutual benefit of both VicHealth and the Tenderer.

All Victorian departments are committed to improving environmental outcomes through the consideration of environmental factors when determining overall value for money in the



procurement of goods and/or services. Consideration of environmental factors is reflected in the requirements of this RFT.



## **RFT PART A – CONDITIONS OF TENDERING**

## **Reference Schedule**

The information contained in this Reference Schedule must be read in conjunction with the remainder of this RFT Part A.

Capitalised terms used in this RFT have defined meanings which are explained in clause 17.1 (Interpretation) of this RFT Part A. Capitalised terms defined elsewhere in this RFT but not referred to in clause 17.1 have the same meaning wherever used throughout this RFT.

Note to Tenderers:

Tenderers are advised to register their organisation at: www.tenders.vic.gov.au in order to receive any further information (i.e. including amendments, addendum, and further conditions that may apply to this RFT).

The Tenderer's Response (RFT Part D) must be prepared in accordance with clause 6 (Tender Documents) and submitted in accordance with clause 5 (Submission of Tenders) of this RFT Part A.

## **1.** Details schedule

**1.1** Tender Reference Number

PRD- 01205

#### **1.2** Project Manager and Contracts & Procurement Coordinator

VicHealth Contact/ Project Manager		
Name and title	Carly Ewen	
	VicHealth, Healthy and Sustainable Food Systems Coordinator	
Email Address	tenders@vichealth.vic.gov.au	
Contracts & Procurement Coordinator		
Name and title	Karen D'Souza	
Name and title	Karen D'Souza VicHealth Contracts, Procurement & Risk Advisor	



Activity	Date		
RFT open (on Tenders Vic and Supply Nation)	Monday 4 <sup>th</sup> October		
Site visit (if applicable)	N/A		
Tender Briefing (if applicable)	Wednesday 13th October 12:00- 1:00pm, online via Zoom (attendance is optional). You will be required to register via the Tenders Vic website by the 11 <sup>th</sup> October.		
End of period for questions or requests for information	5:00pm Friday 29 <sup>th</sup> October		
(see clause 4.2 (Requests for clarification or further information))			
Closing Time	2.00 pm Australian Eastern		
(See clause 5.2 (Late tenders))	Standard Time, Friday 12 <sup>th</sup> November		
Intended completion of shortlisting process	Friday 19 <sup>th</sup> November		
Intended completion of assessment of Tenders	Friday 10 <sup>th</sup> December		
Negotiations with Tenderer(s) (if applicable)	Between 10 <sup>th</sup> December to 10 <sup>th</sup> Jan 2022		
Intended formal notification of successful Tenderer(s)	Monday 17 <sup>th</sup> January 2022		
Intended execution of Proposed Contract(s)	Friday 21 <sup>st</sup> January		
Intended commencement date	Friday 21 <sup>st</sup> January		

#### **1.3** Indicative timetable\*

\* Note to Tenderers: This timetable is provided to give Tenderers an indication of the timing of the Tendering Process. The timetable is indicative only and may be changed by VicHealth in accordance with the Conditions of Tendering set out in RFT Part A of this RFT.

A full debrief for unsuccessful Tenderers will be held after the conclusion of the Tender process if requested.

#### **1.4** Additional materials

Item	Description	Location
1	Appendix A. Contract Disclosure	End of tender document
2	Appendix B Supplier Code of Conduct Commitment	End of tender document
4	Appendix C Co-design Spectrum	End of tender document
5	VicHealth Action Agenda for Health Promotion 2019–23	https://www.vichealth.vic.gov.au/actionagenda



#### **1.5** Lodgement of Tenders

Website address	https://www.tenders.vic.gov.au/
Access restrictions (for e.g. size of file)	Registration on the Buying for Victoria Tenders Portal (formerly TendersVIC) is required.
Other requirements	N/A

# 2. Rules governing this Request for Tender and the Tendering Process

#### **2.1** Application of these Rules

- 2.1.1 Participation in the Tendering Process is subject to compliance with the rules contained in this RFT Part A.
- 2.1.2 All persons (whether or not they submit a Tender) having obtained or received this RFT may only use it, and the information contained in it, in compliance with the rules contained in this RFT Part A.
- 2.1.3 All Tenderers are deemed to accept the rules contained in this RFT Part A.
- 2.1.4 The rules contained in this RFT Part A apply to:
  - (a) the RFT and any other information given, received or made available in connection with the RFT, including any additional materials specified in item 1.6 (Additional Materials) of RFT Part A and any revisions or addenda;
  - (b) the Tendering Process; and
  - (c) any communications (including any Tender Briefings, presentations, meetings or negotiations) relating to the RFT or the Tendering Process.

## **3.** Request for Tender

#### **3.1** Status of Request for Tender

- 3.1.1 This RFT is an invitation for persons to submit a proposal for the provision of the Goods or Services set out in the Specification contained in Part B of this RFT. Accordingly, this RFT must not be construed, interpreted, or relied upon, whether expressly or impliedly, as an offer capable of acceptance by any person, or as creating any form of contractual, promissory or restitutionary rights.
- 3.1.2 No binding contract (including a process contract) or other understanding (including any form of contractual, promissory, restitutionary or other rights) for the supply of the Goods or Services will exist between VicHealth and any Tenderer unless and until VicHealth has signed a formal written contract as contemplated in clause 10.1 (No Legally Binding Contract) of this RFT Part A.



#### **3.2** Accuracy of Request for Tender

- 3.2.1 While all due care has been taken in connection with the preparation of this RFT, VicHealth makes no representations or warranties that the content in this RFT or any information communicated to or provided to Tenderers during the Tendering Process is, or will be, accurate, current or complete. VicHealth and its officers, employees and advisors will not be liable with respect to any information communicated or provided which is not accurate, current or complete.
- 3.2.2 If a Tenderer finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in the RFT or any other information provided by VicHealth (other than minor clerical matters), the Tenderer must promptly notify VicHealth in writing of such discrepancy, ambiguity, error or inconsistency to give VicHealth an opportunity to consider what corrective action is necessary (if any).
- 3.2.3 Any actual discrepancy, ambiguity, error or inconsistency in the RFT or any other information provided by VicHealth will, if possible, be corrected by VicHealth and provided (or the proper information made available) to all Tenderers without attribution to the Tenderer that provided the notice.

#### 3.3 Additions and amendments to Request for Tender

- 3.3.1 VicHealth reserves the right to change any information in, or to issue addenda to, this RFT before the Closing Time. VicHealth and its officers, employees and advisors will not be liable in connection with either the exercise of, or failure to exercise, this right.
- 3.3.2 If VicHealth exercises its right to change information under clause 3.3.1, it may seek amended Tenders from all Tenderers.
- 3.3.3 VicHealth reserves the right to accept whole or part of your Proposal.
- 3.3.4 VicHealth is not obligated to appoint a successful Respondent into a contract, including where it unable to identify a Proposal that complies with all of VicHealth's requirements, or to do so would, be otherwise, not in the public interest. Irrespective of whether VicHealth decides to enter into a contract, VicHealth is free to proceed via any alternative process.

#### **3.4** Representations

3.4.1 No representation made by or on behalf of VicHealth in relation to this RFT (or its subject matter) will be binding on VicHealth unless that representation is expressly incorporated into the contract(s) ultimately entered into between VicHealth and a Tenderer.

#### **3.5** Confidentiality

3.5.1 VicHealth may require persons and organisations wishing to access or obtain a copy of this RFT or certain parts of it, or any additional materials (as referred to below in clause 3.7 (Availability of Additional Materials) of this RFT Part A) to execute a deed of confidentiality (in a form required by, or satisfactory to, VicHealth) before or after access is granted.



- 3.5.2 Whether or not execution of a deed of confidentiality under clause 3.5.1 is required by VicHealth, all persons (including Tenderers) obtaining or receiving this RFT and any other information in connection with the RFT or the Tendering Process must:
  - (a) keep the contents of the RFT and such other information confidential; and
  - (b) not disclose or use that information except as required for the purpose of developing a Tender in response to this RFT.

#### **3.6** Licence to use Intellectual Property Rights

- 3.6.1 Persons obtaining or receiving this RFT and any other documents issued in relation to the Tendering Process may use the RFT and such documents only for the purpose of preparing a Tender.
- 3.6.2 Such Intellectual Property Rights as may exist in the RFT and any other documents provided to Tenderers by or on behalf of VicHealth in connection with the Tendering Process are owned by (and will remain the property of) VicHealth except to the extent expressly provided otherwise.

#### **3.7** Availability of additional materials

3.7.1 Additional materials (if any) may be accessed in the manner set out in item 1.6 of the Details. Tenderers should familiarise themselves with these additional materials.

#### **4.** Communications during the Tendering Process

#### **4.1** Project manager

4.1.1 All communications relating to the RFT and the Tendering Process must be directed to the Project Manager.

#### **4.2** Requests for clarification or further information

- 4.2.1 Any questions or requests for further information or clarification of the RFT (or any other document issued in connection with the Tendering Process) must be submitted to the Project Manager in writing, preferably by VicTenders web forum or via email.
- 4.2.2 Any communication by a Tenderer to VicHealth will be effective upon receipt by the Project Manager (provided such communication is in the required format).
- 4.2.3 VicHealth may restrict the period during which it will accept questions or requests for further information or for clarification and reserves the right not to respond to any question or request, irrespective of when such question or request is received.



- 4.2.4 Except where VicHealth is of the opinion that issues raised apply only to an individual Tenderer, questions submitted and answers provided will be made available on the Tenders Website to all Tenderers without identifying the person or organisation having submitted the question. In all other cases, VicHealth may deliver any written notification or response to a Tenderer by leaving or delivering it to the address of the Tenderer (as notified to the Project Manager).
- 4.2.5 A Tenderer may, by notifying the Project Manager in writing, withdraw a question submitted in accordance with this clause 4.2 (Requests for Clarification or Further Information) in circumstances where the Tenderer does not wish VicHealth to publish its response to the question on the Tenders Website.

#### 4.3 Unauthorised communications

- 4.3.1 Communications (including promotional or advertising activities) with staff of VicHealth or consultants assisting VicHealth with the Tendering Process are not permitted during the Tendering Process except as provided in clause 4.2 (Requests for Clarification or Further Information) above, or otherwise with the prior written consent of the Project Manager. Nothing in this clause 4.3 (Unauthorised Communications) is intended to prevent communications with staff of, or consultants to, VicHealth to the extent that such communications do not relate to this RFT or the Tendering Process.
- 4.3.2 Tenderers must not otherwise engage in any activities that may be perceived as, or that may have the effect of, influencing the outcomes of the Tendering Process in any way.
- 4.3.3 Unauthorised communications with such persons may, in the absolute discretion of VicHealth, lead to disqualification of a Tenderer.

#### **4.4** Improper assistance

4.4.1 Tenderers must not seek or obtain the assistance of employees, agents or contractors of VicHealth or the State in the preparation of their Tenders. In addition to any other remedies available to it under law or contract, VicHealth may, in its absolute discretion, immediately disqualify a Tenderer that it believes has sought or obtained such assistance.

#### **4.5** Anti-competitive conduct

- 4.5.1 Tenderers and their respective officers, employees, agents and advisers must not engage in any collusion, anti-competitive conduct or any other similar conduct with any other Tenderer or any other person in relation to:
  - (a) the preparation or lodgement of their Tender;
  - (b) the assessment and clarification of their Tender; and
  - (c) the conduct of negotiations with VicHealth,

in respect of this Tendering Process.

4.5.2 For the purposes of clause 4.5.1, collusion, anti-competitive conduct or any other similar conduct may include disclosure, exchange and clarification of



information whether or not such information is confidential to VicHealth or any other Tenderer or any person or organisation.

4.5.3 In addition to any other remedies available to it under law or contract, VicHealth may, in its absolute discretion, immediately disqualify a Tenderer that it believes has engaged in any collusive, anti-competitive conduct or any other similar conduct in respect of this Tendering Process.

#### **4.6** Complaints about Tendering Process

- 4.6.1 Any complaint about the RFT or the Tendering Process must be submitted to the Project Manager or VicHealth Contracts & Procurement Coordinator in writing immediately upon the cause of the complaint arising or becoming known to the Tenderer. The written complaint must set out:
  - (a) the basis for the complaint (specifying the issues involved);
  - (b) how the subject of the complaint (and the specific issues) affect the person or organisation making the complaint;
  - (c) any relevant background information; and
  - (d) the outcome desired by the person or organisation making the complaint.
- 4.6.2 If the matter relates to the conduct of a department official, the complaint should also be brought to the attention of the Contracts & Procurement Coordinator.

#### 4.7 Harmful Industry Relationships

When you respond to a Request for Tender, you are required to declare relationships with harmful industries.

In ensuring that suppliers of services maintain alignment to these objectives and statutory obligations VicHealth has established a Harmful Industry Relationship Funding and Procurement Policy. Information about VicHealth's Harmful Industry Relationship Funding and Procurement Policy is available here.

Respondents are required to provide details of any past, present or planned relationships between your organisation and a harmful industry for VicHealth to assess as part of this procurement process.

If your organisation has had a relationship with the tobacco industry within the past five years - you are ineligible to submit a response to this Request for Tender.

If your organisation has had a relationship with the gambling, alcohol, food or sugary drink industry within the past 12 months, you must declare this as part of the application form.



Note to Tenderers: Only Tenderers capable of providing all of the Goods and/or Services and complying in full with the conditions set out in this RFT should submit a Tenderer's Response.

#### 4.8 Individual Conflict of Interest

- 4.7.1 A Tenderer must not, and must ensure that its officers, employees, agents and advisers do not place themselves in a position that may or does give rise to actual, potential or perceived conflict of interest between the interests of the State and the Tenderer's interests during the Tendering Process. Note: This does not pertain to relationships with harmful industries which are covered within the application form.
- 4.7.2 The Tenderer's Response in RFT Part D requires Tenderers to provide details of any interests, relationships or clients which may or do give rise to a conflict of interest in relation to the supply of Goods or Services under any contract that may result from this RFT.
- 4.7.3 If the Tenderer submits its Tender and a conflict of interest arises, or is likely to arise, which was not disclosed in the Tender, the Tenderer must notify VicHealth immediately in writing of that conflict.
- 4.7.4 VicHealth may disqualify a Tenderer from the Tendering Process if the Tenderer fails to notify VicHealth of the conflict as required.

## **5.** Submission of Tenders

#### 5.1 Lodgement

- 5.1.1 Tenders must be lodged only by the means set out in item 1.5 of the Lodgement Details of RFT Part A.
- 5.1.2 Where the Reference Schedule requires or permits Tenders to be lodged via the Internet through the website nominated in clause 1.5 of RFT Part A, Tenderers are deemed to accept the online user agreement applying to that website and must comply with the requirements set out on that website.

#### **5.2** Late tenders

- 5.2.1 Tenders must be lodged by the Closing Time. The Closing Time may be extended by VicHealth in its absolute discretion by providing written notice to Tenderers.
- 5.2.2 Tenders lodged after the Closing Time or lodged at a location or in a manner that is contrary to that specified in this RFT will be disqualified from the Tendering Process and will be ineligible for consideration. However, a late Tender may be accepted where the Tenderer can clearly demonstrate (to the satisfaction of VicHealth) that late lodgement of the Tender was caused by a system interruption in case of the eTender system or that access was denied or hindered in relation to the physical tender box or that a major/critical incident hindered the delivery of their tender documents and, in either case, that the integrity of the Tendering Process will not be compromised by accepting a Tender after the Closing Time.



5.2.3 The determination of VicHealth as to the actual time that a Tender is lodged is final. Subject to clause 5.2.2, all Tenders lodged after the Closing Time will be recorded by VicHealth and will only be opened for the purposes of identifying a business name and address of the Tenderer. VicHealth will inform a Tenderer whose Tender was lodged after the Closing Time of its ineligibility for consideration. The general operating practice is for the late tender to be returned within 5 working days of receipt / within 5 working days after determination not to accept a late tender.

### **6.** Tender Documents

#### **6.1** Tenderers' Responsibilities

- 6.1.1 Tenderers are responsible for:
  - (a) examining this RFT and any documents referenced or attached to this RFT and any other information made available by VicHealth to Tenderers in connection with this RFT;
  - (b) fully informing themselves in relation to all matters arising from this RFT, including all matters regarding VicHealth's requirements for the provision of the Goods and/or Services;
  - (c) ensuring that their Tenders are accurate and complete;
  - (d) making their own enquiries and assessing all risks regarding the RFT, and fully incorporating the impact of any known and unknown risks into their Tender; and
  - (e) ensuring that they comply with all applicable laws in regards to the Tendering Process (including Part 2 of the *Fair Trading Act 1999*).

#### 6.2 Preparation of Tenders

- 6.2.1 Tenderers must ensure that:
  - (a) their Tender is presented in the required format as set out in RFT Part D; and
  - (b) all the information fields in RFT Part D are completed and contain the information requested.

Note to Tenderers: VicHealth may in its absolute discretion reject a Tender that does not include the information requested or is not in the format required.

- 6.2.2 If VicHealth elects to shortlist any Tenderers, those shortlisted Tenderers may be required to provide the information requested in Parts E and F of this RFT. Tenderers may wish to prepare Parts E and F in order to ensure that they can respond to a request by VicHealth within the applicable timeframes, but should not submit those Parts unless and until required to do so by VicHealth.
- 6.2.3 Unnecessarily elaborate responses or other presentations beyond what is sufficient to present a complete and effective proposal are not desired or required. Elaborate artwork and expensive visual and other presentation aids are not necessary.



#### **6.3** Illegible content, alteration and erasures

- 6.3.1 Incomplete Tenders may be disqualified or assessed solely on the information contained in the Tender.
- 6.3.2 VicHealth may disregard any content in a Tender that is illegible and will be under no obligation whatsoever to seek clarification from the Tenderer.
- 6.3.3 VicHealth may permit a Tenderer to correct an unintentional error in their Tender where that error becomes known or apparent after the Closing Time, but in no event will any correction be permitted if VicHealth reasonably considers that the correction would materially alter the substance of the Tenderer's Response.

#### 6.4 Obligation to notify errors

6.4.1 If, after a Tenderer's Response has been submitted, the Tenderer becomes aware of an error in the Tenderer's Response (including an error in pricing, but excluding clerical errors which would have no bearing on the assessment of the Tender), the Tenderer must promptly notify VicHealth of such error.

#### **6.5** Responsibility for Tendering Costs

- 6.5.1 The Tenderer's participation or involvement in any stage of the Tendering Process is at the Tenderer's sole risk, cost and expense. VicHealth will not be responsible for, nor pay for, any expense or loss that may be incurred by Tenderers in relation to the preparation or lodgement of their Tenders.
- 6.5.2 In addition to clauses 3.1.1 and 3.1.2, VicHealth is not liable to the Tenderer for any costs on the basis of any contractual, promissory or restitutionary grounds whatsoever as a consequence of any matter relating to the Tenderer's participation in the Tendering Process, including without limitation, instances where:
  - (a) the Tenderer is not engaged to perform under any contract; or
  - (b) VicHealth exercises any right under this RFT or at law.

#### **6.6** Disclosure of Tender contents and Tender information

- 6.6.1 Tenders will be treated as confidential by VicHealth. The State will not disclose Tender contents and Tender information, except:
  - (a) as required by law (including, for the avoidance of doubt, as required under the *Freedom of Information Act 1982* (Vic) (FOI Act));
  - (b) for the purpose of investigations by the Australian Competition and Consumer Commission or other government authorities having relevant jurisdiction;
  - (c) to external consultants and advisers of VicHealth engaged to assist with the Tendering Process; or



(d) general information from Tenderers required to be disclosed by government policy.

#### **6.7** Use of Tenders

- 6.7.1 Upon submission in accordance with the requirements of clause 5 (Submission of Tenders) of RFT Part A and clause 1.7 of the Establishment Details of RFT Part A, all Tenders become the property of VicHealth. Tenderers will retain all ownership rights in any intellectual property contained in the Tender. The submission of a Tender does not transfer to VicHealth any ownership interest in the Tenderer's intellectual property rights, or give VicHealth any rights in relation to the Tender, expect as expressly set out below.
- 6.7.2 Each Tenderer, by submission of their Tender, is deemed to have licensed VicHealth to reproduce the whole, or any portion, of their Tender for the purposes of enabling VicHealth to assess the Tender.
- 6.7.3 Further, in submitting a Tender, the Tenderer accepts that VicHealth may, in accordance with the requirements of applicable Victorian Government policy, publish (on the internet or otherwise):
  - (a) the name of the successful or recommended Tenderer(s);
  - (b) the value of the successful Tender; and
  - (c) the Tenderer's name together with the provisions of the contract generally.

#### 6.8 Period of validity

6.8.1 All Tenders must remain valid and open for acceptance for a minimum of 120 days from the Closing Time. This period may be extended by mutual agreement between VicHealth and the Tenderer.

#### 6.9 Status of Tender

- 6.9.1 Each Tender constitutes an irrevocable offer by the Tenderer to VicHealth to provide the Goods and/or Services required under, and otherwise to satisfy the requirements of, the Specification (RFT Part B of this RFT) on the terms and conditions of the Proposed Contract (subject to the Statement of Compliance contained in RFT Part D of this RFT).
- 6.9.2 A Tender must not be conditional on:
  - (i) board approval of the Tenderer or any related body corporate of the Tenderer being obtained;
  - (ii) the Tenderer conducting due diligence or any other form of enquiry or investigation;
  - (iii) the Tenderer (or any other party) obtaining any regulatory approval or consent;
  - (iv) the Tenderer obtaining the consent or approval of any third party; or
  - (v) the Tenderer stating that it wishes to discuss or negotiate any commercial terms of the contract.



- 6.9.3 VicHealth may, in its absolute discretion, disregard any Tender that is, or is stated to be, subject to any one or more of the conditions detailed above (or any other conditions).
- 6.9.4 VicHealth reserves the right to accept a Tender in part or in whole or to negotiate with a Tenderer in accordance with clause 8.3 (Unreasonable disadvantage) of RFT Part A.

## **7.** Compliance with Specification and Proposed Contract

#### 7.1 Compliance with Specification

- 7.1.1 Under RFT Part D of this RFT, a Tenderer must submit a tabulated statement showing, in order of the relevant clauses, its level of compliance with the Specification contained in RFT Part B of this RFT.
- 7.1.2 In particular, Tenderers must state if they will not comply with the Specification, or will only comply with the Specification subject to conditions. Full details of the non-compliance (including the nature and extent of the non-compliance and any reasons for such non-compliance) must be stated in the space provided in the tabulated statement contained in section 3 (Compliance with the Specification) of RFT Part D. No response is required in respect of a particular section of the Specification where Tenderers will comply with the Specification. Only sections that Tenderers will not comply with, or will only comply with subject to conditions, should be noted in the tabulated statement.
- 7.1.3 VicHealth is prepared to contemplate minor variations or departures from the Specifications proposed by Tenderers. However, Tenderers should note that significant or substantive variations or departures from the Specifications will not be viewed favourably unless the Tenderer is able to demonstrate to the satisfaction of VicHealth the necessity for such variations or departures.

Note to Tenderers: VicHealth will assume that a Tenderer's Response complies in all relevant respects with the Specification unless the Tenderer states otherwise. Failure to notify VicHealth of any non-compliance may result in a Tenderer's Response being disregarded.

- 7.1.4 For the purposes of this clause 7.1:
  - (a) **Complies** means that in all respects the Tenderer's Response meets or otherwise satisfies all specified outputs, characteristics or standards.
  - (b) **Will comply subject to conditions** means that the specified outputs, characteristic or performance standard can only be met by the Tenderer subject to certain conditions.
  - (c) **Will not comply** means that the specified outputs, characteristic or performance standard is not met by the Tenderer's Response.



#### **7.2** Compliance with the proposed contract

- 7.2.1 Under RFT Part D of this RFT, a Tenderer must also submit a tabulated statement, with numbering corresponding to the relevant clauses, detailing its level of compliance with the Proposed Contract contained in RFT Part C of this RFT.
- 7.2.2 In particular, Tenderers must state if they will not comply with the Proposed Contract, or will only comply with the Proposed Contract subject to conditions. Full details of the non-compliance (including the nature and extent of the noncompliance and any reasons for such non-compliance) must be stated in the space provided in the tabulated statement contained in section 10 (Risk and insurance) of RFT Part D, together with any proposed amendments that would render the contractual provision acceptable to the Tenderer. No response is required in respect of a particular clause of the Proposed Contract where Tenderers will comply with the Proposed Contract. Only clauses that Tenderers will not comply with, or will only comply with subject to conditions should be noted in the tabulated statement.
- 7.2.3 VicHealth is prepared to contemplate minor variations or departures from the Proposed Contract proposed by Tenderers. However, Tenderers should note that significant or substantive variations or departures will not be viewed favourably unless the Tenderer is able to demonstrate the necessity for such variations or departures.

Note to Tenderers: VicHealth will assume that a Tenderer is able to and will in fact comply in all relevant respects with the Proposed Contract unless the Tenderer expressly states otherwise. Failure to notify VicHealth of any non-compliance may result in a Tenderer's Response being disregarded.

- 7.2.4 For the purposes of this clause 7.2:
  - (a) **Complies** means that the Tenderer accepts the contractual provision in every respect (including the wording of the provision).
  - (b) **Will comply subject to conditions** means that the Tenderer will comply with the relevant contractual provision subject to certain specified conditions.
  - (c) **Will not comply** means that the Tenderer does not accept the contractual provision.

#### 7.3 General

- 7.3.1 Indefinite responses such as "noted", "to be discussed" or "to be negotiated" are not acceptable.
- 7.3.2 Where the Tenderer is unwilling to accept a specified condition, the nonacceptance must be clearly and expressly stated. Prominence must be given to the statement detailing the non-acceptance. It is not sufficient that the statement appear only as part of an attachment to the Tender, or be included in a general statement of the Tenderer's usual operating conditions.
- 7.3.3 An incomplete Tender may be disqualified or assessed solely on the information received with the Tender.



### 7.4 Alternative Tender

- 7.4.1 A Tenderer may submit an alternative proposal. An alternative proposal will only be accepted if:
  - (a) the Tenderer also provides a conforming Tenderer's Response; and
  - (b) the alternative proposal is clearly identified as an "Alternative Tender".
- 7.4.2 An Alternative Tender may:
  - (a) not comply with the Specifications for the relevant Goods or Services due to inherent design or capability in the operation of the Goods or Services; or
  - (b) provide the Goods or Services in a manner different to that specified in RFT Part B of the RFT.
- 7.4.3 Tenderers are encouraged to offer options or solutions which may, in an innovative way, contribute to VicHealth's ability to carry out its business in a more cost-effective manner. These may be related to:
  - (a) the outputs, functional, performance and technical aspects of the requirement; or
  - (b) minimisation of environmental impact;
  - (c) opportunities for more advantageous commercial arrangements.
- 7.4.4 Any such options or solutions will be considered by VicHealth on a "commercial in confidence" basis if so requested by the Tenderer.
- 7.4.5 Where a Tenderer submits an offer which meets the requirements of the RFT in an alternative and practical manner, the Tender must also include any supplementary material (including such pricing and costing details as may be necessary to enable VicHealth to fully assess the financial impact of the alternative proposal), which demonstrates in detail that such an alternative will fully achieve and/or exceed all the specified requirements, together with references as to why the additional features may be advantageous.
- 7.4.6 VicHealth reserves the right to consider such offers on their merits or not to consider them at all.

## 8. Contract Disclosure Requirements

#### 8.1 Freedom of Information

8.1.1 The Government has a strong presumption in favour of disclosing contracts and, in determining whether any clauses should be confidential, specific freedom of information principles (including a public interest test) will apply. However, if by agreement certain clauses are excised from public contracts, the Government cannot pre-empt the workings of the FOI Act or constrain the Auditor General's powers to secure and publish documents as he or she sees fit.



- 8.1.2 The Conditions of Tendering include a provision for the disclosure of contract information (refer clause 6.7 (Use of Tender) in RFT Part A dealing with "Use of Tenders").
- 8.1.3 The provisions of the Proposed Contract in regard to confidentiality and disclosure should also be noted.
- 8.1.4 This provision is consistent with the Government's presumption of the full disclosure of contracts. Any non-disclosure of contract provisions must be justified by the successful Tenderer by applying the principles for exemption under the provisions of the FOI Act. Section 34(1) of the FOI Act provides that information acquired by an agency or a Minister from a business, commercial or financial undertaking is exempt under the FOI Act if the information relates to trade secrets or other matters of a business, commercial or financial nature and the disclosure would be likely to expose the undertaking unreasonably to disadvantage.
- 8.1.5 If a Tenderer wishes to withhold the disclosure of specific contract information, the Tenderer must clearly outline how the release of this information will expose trade secrets or expose the business unreasonably to disadvantage.

#### 8.2 Environmental claims

VicHealth wishes to be informed of any claims made by Tenderers about the benefit, including environment benefits, of the Goods or Services that are offered by them.

#### 8.3 Trade secrets

- 8.3.1 In considering whether specific information should be categorised as a trade secret, Tenderers should assess:
  - (a) the extent to which it is known outside of the Tenderer's business;
  - (b) the extent to which it is known by the persons engaged in the Tenderer's business;
  - (c) any measures taken to guard its secrecy;
  - (d) its value to the Tenderer's business and to any competitors;
  - (e) the amount of money and effort invested in developing the information; and
  - (f) the ease or difficulty with which others may acquire or develop this information.

#### 8.4 Unreasonable disadvantage

8.4.1 In determining whether disclosure of specific information will expose a Tenderer's business unreasonably to disadvantage, you should consider section 34(2) of the FOI Act. Broadly, you should consider:



- (a) whether the information is generally available to competitors; and
- (b) whether it could be disclosed without causing substantial harm to the competitive position of the business.
- 8.4.2 VicHealth will consider these applications in the Tender assessment and negotiations with Tenderers.

#### **9.** Assessment of Tenders

#### **9.1** Assessment process

- 9.1.1 Following the Closing Time, VicHealth intends to assess the Tenders received. Tenders will be assessed against the Assessment Criteria specified in clause 9.2 (Assessment Criteria Format) of RFT Part A.
- 9.1.2 Without limiting VicHealth's rights in the RFT, VicHealth may at any time during the Tendering Process choose to:
  - (a) shortlist one or more Tenderers;
  - (b) commence or continue discussions with all or some Tenderers without shortlisting any Tenderers; or
  - (c) accept one or more of the Tenders.
- 9.1.3 Unless the Assessment Criteria explicitly require, VicHealth may, but is not in any way bound to, shortlist, to select as successful, or to accept the Tender offering the lowest price.
- 9.1.4 Should VicHealth choose to include a shortlisting stage in its assessment process, VicHealth is not, at any time, required to notify Tenderers or any other person or organisation interested in submitting a Tender.
- 9.1.5 A Tenderer's Response will not be deemed to be unsuccessful until such time as the Tenderer is formally notified of that fact by VicHealth. The commencement of negotiations by VicHealth with one or more other Tenderers is not to be taken as an indication that any particular Tenderer's Response has not been successful.

#### **9.2** Assessment criteria format

- 9.2.1 The assessment criteria can be weighted to reflect the importance of project requirements noted in RFT Part B of the Specifications.
- 9.2.2 In assessing Tenderer's Responses, VicHealth will have regard to:
  - (a) specific assessment criteria identified in the list below;
  - (b) the overall value for money proposition presented in the Tenderer's Response; and



- (c) particular weighting assigned to any or all of the criteria specified in the table below (noting that any criteria for which a weighting has not been assigned should be assumed to have equal weighting).
- 9.2.3 For the purposes of clause 9.2.2, "value for money" is a measurement of financial and non financial factors, including:
  - (a) quality levels;
  - (b) performance standards; and
  - (c) environmental benefits/impacts.
- 9.2.4 Value for money will be assessed on a 'whole of life' basis (including the transitioning-in, the contract term and the transitioning-out phases of the relationship between VicHealth and a Tenderer), with a view to long-term sustainability of the value for money proposition and with a focus on ensuring that value for money outcomes are promoted and protected following the conclusion of any contract that may result from this RFT.



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## **Assessment Criteria**

Assessn	nent criteria:	Assessment approach
Functio	nal Specifications	Weighting and Scores
1.	Executive Summary	No score
2.	Program Support Service Areas	5%
3.	Capacity to deliver (demonstrated	40%
	compliance with Part B- Specification)	
4.	Capability	30%
	a. Knowledge and experience in the	
	industry	
	b. Infrastructure and other support	
	c. Staff resources	
	d. Schedule of proposed subcontractors	
	(if relevant)	
	e. Methodology	
	f. Proposed planning arrangements	
5.	Past Performance and current work	150/
5.	(including referee reports as required)	15%
6.	Business Approach	10%
0.	a. Quality Systems	1070
	b. Customer Service	
	c. Strategic	
	d. Innovation	
	e. Technical	
	f. Social Procurement	
	g. Sustainability	
7.	Harmful Industry Relationships with	Assessed against guiding principles
	alcohol, unhealthy food, sugary drink and	
	gambling industries	
Mandat	ory Assessment Criteria	Pass/ Fail
8.	Relationship with the tobacco industry	
•	within the past 5 years	
9.	Contractual Compliance	
	Financial viability	
	Risk and Insurance	
	Individual Conflict of Interest	
	Supplier Code of Conduct	
	Any other matters	
Financia		Ranked 1 <sup>st</sup> , 2 <sup>nd</sup> , 3 <sup>rd</sup> etc
15.	Costings	

#### 9.3 **Clarification of Tender**

VicHealth may seek clarification from and enter into discussions with any or all 9.3.1 of the Tenderers in relation to their Tender. VicHealth may use such information



in interpreting the Tender and assessing the cost and risk to the Lead Departing of accepting the Tender. Failure to supply clarification to the satisfaction of VicHealth may render the Tender liable to disqualification.

9.3.2 VicHealth is under no obligation to seek clarification of anything in a Tender and VicHealth reserves the right to disregard any clarification that VicHealth considers to be unsolicited or otherwise impermissible in accordance with the rules set out in this RFT Part A.

#### **9.4** Discussion with Tenderers

- 9.4.1 VicHealth may elect to engage in detailed discussions with any one or more Tenderers, with a view to maximising the benefits of the RFT as measured against the assessment criteria set out in clause 9.2 and fully understanding a Tenderer's offer, including risk allocation.
- 9.4.2 As part of this process, VicHealth may request such Tenderer(s) to improve one or more aspects of their Tender, including any technical, financial, corporate or legal components.
- 9.4.3 In its absolute discretion, VicHealth may invite some or all Tenderers to give a presentation to VicHealth in relation to their submissions, including (where the RFT relates in whole or in part to Goods), a demonstration of the Goods.
- 9.4.4 VicHealth is under no obligation to undertake discussions with, or to invite any presentations from, Tenderers.
- 9.4.5 In addition to presentations and discussions, VicHealth may request some or all Tenderers to:
  - (a) conduct a site visit;
  - (b) provide references or additional information; and/or
  - (c) make themselves available for panel interviews.

#### **9.5** Best and final offers

- 9.5.1 Tenderers or, where the Tendering Process involves a shortlisting process, shortlisted Tenderers, may be invited by VicHealth to submit a best and final offer in relation to all or certain aspects of their respective Tenders.
- 9.5.2 VicHealth is under no obligation to give Tenderers the opportunity to submit a best and final offer. If VicHealth chooses to give Tenderers the opportunity to submit a best and final offer, it is under no obligation to give notification before the Closing Time that such opportunity will be given.
- 9.5.3 Notwithstanding the possibility that VicHealth may give Tenderers the opportunity to submit a best and final offer, Tenderers should be aware that VicHealth will, in conducting its assessment of Tenders, rely on all information (including all representations) contained in such Tenders. Tenderers are therefore encouraged to submit their best and final offers in the first instance.



9.5.4 Any one or more Tenderers may be required to submit an executed contract based on the Tender as part of their best and final offer. Unless and until VicHealth executes such contract, submission of a contract capable of acceptance by VicHealth does not and will not be taken to give rise to a binding contract (express or implied) between a Tenderer and VicHealth.

## **10.** Successful Tenders

#### **10.1** No legally binding contract

10.1.1 Selection as a successful Tenderer does not give rise to a contract (express or implied) between the successful Tenderer and VicHealth for the supply of the Goods or Services. No legal relationship will exist between VicHealth and a successful Tenderer for the supply of the Goods or Services until such time as a binding contract is executed by them.

#### **10.2** Pre-contractual negotiations

- 10.2.1 VicHealth may, in its absolute discretion, decide not to enter into precontractual negotiations with a successful Tenderer.
- 10.2.2 A Tenderer is bound by its Tender (including the Statement of Compliance to the Proposed Contract forming part of the Tenderer's Response) and, if selected as a successful Tenderer, must enter into a contract on the basis of the Tender without negotiation.

#### **10.3** No Obligation to enter into contract

- 10.3.1 VicHealth is under no obligation to appoint a successful Tenderer or Tenderers (as the case may be), or to enter into a contract with a successful Tenderer or any other person, if it is unable to identify a Tender that complies in all relevant respects with the requirements of VicHealth, or if to do so would otherwise not be in the public interest. For the avoidance of any doubt, in these circumstances VicHealth will be free to proceed via any alternative process.
- 10.3.2 VicHealth may conduct a debriefing session for all Tenderers (successful and unsuccessful). Attendance at such debriefing session is optional.

## **11.** Supplier Code of Conduct

11.1.1 VicHealth as a statutory body under the Victorian State Government, is committed to ethical, sustainable and socially responsible procurement. In ensuring that our suppliers maintain the same values as the Government, the State has established a <u>Supplier Code of Conduct</u> (the Code). Please complete the Supplier Code of Conduct Commitment in Appendix B.

#### **13.** Additional Rules

13.1.1 Any rules governing the RFT or the Tendering Process in addition to those set out in this RFT Part A, are set out in clause 1.7 Additional Rules of RFT Part A.



## **14.** Tenderer Warranties

- 14.1.1 By submitting a Tender, a Tenderer warrants that:
  - (a) in lodging its Tender it did not rely on any express or implied statement, warranty or representation, whether oral, written, or otherwise made by or on behalf of VicHealth, its officers, employees, agents or advisers other than any statement, warranty or representation expressly contained in the RFT;
  - (b) it did not use the improper assistance of VicHealth employees or information unlawfully obtained from VicHealth in compiling its Tender;
  - (c) it is responsible for all costs and expenses related to the preparation and lodgement of its Tender, any subsequent negotiation, and any future process connected with or relating to the Tendering Process;
  - (d) it otherwise accepts and will comply with the rules set out in this RFT Part A of the RFT; and
  - (e) it will provide additional information in a timely manner as requested by VicHealth to clarify any matters contained in the Tender.

## **15.** VicHealth's Rights

- 15.1.1 Notwithstanding anything else in this RFT, and without limiting its rights at law or otherwise, VicHealth reserves the right, in its absolute discretion at any time, to:
  - (a) cease to proceed with, or suspend the Tendering Process prior to the execution of a formal written contract;
  - (b) alter the structure and/or the timing of the RFT or the Tendering Process;
  - (c) vary or extend any time or date specified in this RFT for all or any Tenderers or other persons;
  - (d) terminate the participation of any Tenderer or any other person in the Tendering Process;
  - (e) require additional information or clarification from any Tenderer or any other person or provide additional information or clarification;
  - (f) negotiate with any one or more Tenderers and allow any Tenderer to alter its Tender;
  - (g) call for new Tenders;
  - (h) reject any Tender received after the Closing Time;
  - (i) reject any Tender that does not comply with the requirements of this RFT; or
  - (j) consider and accept or reject any alternative tender.



### **16.** Governing Law

- 16.1.1 This RFT and the Tendering Process is governed by the laws applying in the State of Victoria.
- 16.1.2 Each Tenderer must comply with all relevant laws in preparing and lodging its Tender and in taking part in the Tendering Process.

### **17.** Interpretation

#### 17.1 Definitions

17.1.1 In this Request for Tender, unless a contrary intention is apparent:

**Assessment Criteria** means the criteria set out in clause 9.2 (Assessment Criteria Format) of RFT Part A.

**Business Day** means a day which is not a Saturday, Sunday or public holiday (being a public holiday appointed as such under the *Public Holidays Act 1993* (*Vic*)) in Melbourne.

**Closing Time** means the time specified as such in clause 1.4 (Indicative Timetable) of RFT Part A by which Tenders must be received.

**Contracts & Procurement Coordinator** means the person so designated in clause 1.2 (Project Manager and Contracts & Procurement Coordinator) of RFT Part A.

**Goods** means the goods or other products required by VicHealth, as specified in RFT Part B of this RFT.

**Harmful Industry Relationships includes** brands, companies or organisations who profit from products that are harmful to health and wellbeing including tobacco, gambling, alcohol, unhealthy food and sugary drinks.

**Intellectual Property Rights** includes copyright and neighbouring rights, and all proprietary rights in relation to inventions (including patents) registered and unregistered trademarks (including service marks), registered designs, confidential information (including trade secrets and know how) and circuit layouts, and all other proprietary rights resulting from intellectual activity in the industrial, scientific, literary or artistic fields.

**Project Manager** means the person so designated in clause 1.2 (Project Manager and Contracts & Procurement Coordinator) of RFT Part A.

**Proposed Contract** means the agreement and any other terms and conditions contained in or referred to in RFT Part C of this RFT.

**Reference Schedule** means the schedule so designated forming part of RFT Part A of this RFT.



**Request For Tender** or **RFT** means this document (comprising each of the parts identified in clause 2 Rules Governing this RFT and the Tendering Process of this RFT Part A) and any other documents so designated by VicHealth.

**Services** means the services required by VicHealth, as specified in RFT Part B of this RFT.

**Specification** means any specification or description of VicHealth's requirements contained in RFT Part B of this RFT.

**State** means the Crown in right of the State of Victoria.

**Statement of Compliance** means the statement forming part of a Tender indicating the Tenderer's compliance with the Specification and the Proposed Contract.

**Tender** means a document lodged by a Tenderer in response to this RFT containing an offer to provide Goods and/or Services in accordance with the Specification.

**Tenderer** means a person or organisation that submits a Tender.

**Tendering Process** means the process commenced by the issuing of this Request for Tender and concluding upon formal announcement by VicHealth of the selection of a successful Tenderer(s) or upon the earlier termination of the process.

**Tenders Website** means the website administered by the Victorian Department of Treasury and Finance located at universal resource locator <u>www.tenders.vic.gov.au</u>.

**VicHealth** means the government department or agency (as specified in clause 1.1 (VicHealth) of RFT Part A) responsible for the Tendering Process.

#### **17.2** Interpretation

- 17.2.1 In this RFT, unless expressly provided otherwise:
  - (a) a reference to:
    - i) "includes" or "including" means includes or including without limitation; and
    - ii) "\$" or "dollars" is a reference to the lawful currency of the Commonwealth of Australia; and
  - (b) if a word or phrase is defined its other grammatical forms have corresponding meanings.

#### 17.3 Inconsistency

- 17.3.1 If there is any inconsistency between any part of this RFT, a descending order of precedence must be accorded to:
  - (a) the conditions of tendering in Part A of this RFT and any annexes or attachments;



- (b) the Tenderer's response in Part D of this RFT;
- (c) the Proposed Contract in Part C of this RFT;
- (d) any other part of this RFT,



## **RFT PART B – SPECIFICATION**

VicHealth

Request for Tender (RFT)

for

#### **Co-design providers to support VicHealth's Future Healthy Investments**

VicHealth is seeking to appoint co-design providers to support a range of investments which will be delivered as part of Future Healthy for young people aged 0-25. This could involve working with a range of providers or funded organisations. You would sit on a panel of approximately **three-five** providers who can deliver this support when your expertise and experience meet the needs of a specific project, our providers or funded partner organisations, local community, and specific population groups such as LGBTIQA+ Victorians, new arrival and refugee communities, or Victorians living in rural towns.

## 1. Background

The Victorian Health Promotion Foundation (VicHealth) is the world's first health promotion foundation, established by the Victorian Parliament as part of the Tobacco Act of 1987.

Our primary focus is promoting good health and preventing chronic disease. We create and fund world-class interventions. We conduct vital research to advance Victoria's population health. We produce and support public campaigns to promote a healthier Victoria. We provide transformational expertise and insights to government.

As we continue to respond to the challenges of bushfires, coronavirus, and a rapidly changing world, collective health and wellbeing has never been more important. And young people have been hardest hit.

VicHealth is evolving its Action Agenda to best deliver impact through the final three years of the strategy. This evolution is driven by our ongoing research, and insights from surveys during the coronavirus pandemic, highlighting:

- The food system has not been designed to meet the needs of young people aged 0-25 and people who experience disadvantage
- Social and physical environments that enable social connection are not adequately accessible to young people aged 0-25 and people who experience disadvantage
- Suitable physical activity opportunities are not available for young people aged 0-25 and people who experience disadvantage



## 1.1 Future Healthy

Future Healthy is a bold and responsive initiative that will improve the health and wellbeing of Victorians by:

- Improving access to delicious, healthy and affordable food.
- Building meaningful social connections and inclusive environments.
- Creating neighbourhoods and spaces where people feel safe, welcome and confident to be physically active

We're investing \$45million over three years. Committing to major new investments in arts and culture, the food sector, recreation and sport. And working closely with partner organisations and local communities along the way.

Future Healthy will engage with young people at a scale never seen before, so they can share their lived experiences, and help to inform and shape solutions.

Future Healthy has a strong equity focus so it is essential that we are engaging those who experience more barriers to good health than the rest of the population. This includes but is not limited to those on a low income, those with culturally and linguistically diverse backgrounds, Aboriginal and/or Torres Strait Islander peoples, people with a disability, those from rural, regional or bushfire affected areas and LGBTIQA+ communities.

Future Healthy comprises:

- Make it Happen Grants focused investments to get important work done in Victorian communities now
- Big Difference Grants supporting new ideas that have huge potential for impact
- Move the Dial Investments (MTD) delivering major programs of work that will move the dial on health challenges
- Community-inspired Movement community conversations, and amplification of these, to ensure the work is inspired by, informed by and shaped by the people of Victoria
- **Collaboration** leveraging collaborations and contributions from our partners to achieve the most impact
- Evaluation and Learning monitoring our success, adapting quickly and sharing our learning and insights

The primary focus for our co-design panel will be on our Move the Dial Investments however, over the course of Future Healthy the successful providers may be required to provide codesign support across any of the above components of Future Healthy.

Further information on Future Healthy can be found on our website <u>here</u>, or alternatively, you can watch a recording of our stakeholder briefing which took place on the 22<sup>nd</sup> July 2021 <u>here</u>.



## 2. Co-design panel to support VicHealth's Future Healthy Investments

As outlined above, Future Healthy will consist of a range of investments which will be delivered across our organisation. VicHealth is currently scoping our Big Difference Grant round and Move the Dial Investments which will stretch across our three domain areas; Active Communities and Sport; Social Connection and Mental Wellbeing; and Healthy and Sustainable Food Systems. It is anticipated that there will be approximately two MTD investments per domain area over the 3-years. VicHealth will be funding providers with relevant expertise to deliver MTD investments, and therefore, we are looking for co-design providers to complement the expertise of these organisations, providing expertise in co-design. Over this period, we will also deliver two types of grant rounds (Big Difference Grants and Make it Happen Grants), and a range of social marketing and communication initiatives; with evaluation of the work delivered as part of Future Healthy being conducted throughout.

These programs of work will have a strong focus on engaging young people in the design and delivery of projects. Therefore, VicHealth is seeking suitable organisations who can provide one or more of the Program Support Services outlined in the Scope of Work (Part B). If approved, the organisation will be contracted via a Standing Offer Agreement and eligible for project work during the period 2022-2024.

While contracted organisations will be eligible to provide services within the scope below, VicHealth makes no representation or guarantee as to the volume (if any at all) of services which may be provided by successful contracted organisations, and contracted organisations will not have any exclusive rights to provide any services under the Standing Offer Agreement.

The RFT scope below outlines the suite of services that are likely to be required during the period and seeks to confirm which services the applicant can provide as well as pricing for these Services. Project work will be provided to VicHealth in accordance with the terms of the Statement of Work agreed pursuant to the Standing Offer Agreement, in the form proposed in Part C - Proposed Contract.

Organisations with experience in co-design with young people, particularly with groups of young people who experience the greatest barriers to good health, are encouraged to respond to this tender. It should be noted that co-design is different to other approaches such as consultation, where decision making power is not equal between those with lived experience and those with technical expertise<sup>1</sup>. Co-design can be defined as a participatory tool for problem-solving that brings those with professional expertise and lived experience together, on equal ground, to design solutions<sup>2</sup>. It is the act of co-creating alongside stakeholders and young people to ensure that the results of the design meet the needs of those young people<sup>2</sup>. A graphic further outlining the concept of co-design (and distinguishing it from other forms of engagement) is provided at appendix C).

<sup>&</sup>lt;sup>1</sup> <u>https://www.orygen.org.au/Training/Resources/Service-knowledge-and-</u> <u>development/Guidelines/Co-designing-with-young-people-The-fundamentals/Orygen-Co-</u> <u>designing-with-YP-the-fundamentals?ext=</u>

<sup>&</sup>lt;sup>2</sup> <u>https://www.vichealth.vic.gov.au/media-and-resources/publications/co-design</u>



## 3. Scope of the work

The expertise provided by the successful providers under the co-design expert standing offer agreement (2022-2024) will:

- Recognise young people as experts on their experiences and the solutions which will get them more active; consuming more healthy food; and enable them to be more connected.
- Ensure young people are provided with the knowledge, skills and support to meaningfully contribute to the design and delivery of projects within their local community as part of Future Healthy.
- Ensure major investments delivered as part of Future Healthy meet the needs of young people within their local community.
- Ensure the voices of diverse young people, including those who experience the greatest barriers to health such as Aboriginal and/or Torres Strait Islanders, CALD populations, young people with a disability, low SES populations, young people living in regional and rural areas, and LGBTIQA+ young people are heard.

Providers will be asked to demonstrate in part D (Tenderer's Response) their capacity and capability to provide co-design expertise, particularly an ability to be flexible and adaptable to the needs of our organisation to deliver Future Healthy. This could include providing co-design support to:

- Deliver our major programs of work, our MTD investments.
- Design and deliver grant rounds.
- Social marketing and communications work.
- Policy and research work.

An overview of the type of work that a co-design provider might be involved in for each of the above areas is outlined below.

#### Move the Dial Investments

These are our major programs of work that we will deliver throughout Future Healthy, with the aim of moving the dial on health challenges. This will involve targeting partners who can work with us to create big impact.

These investments will be delivered across the three priority areas; Active Communities and Sport; Social Connection and Mental Wellbeing; and Healthy and Sustainable Food Systems.

Investments will be delivered in up to ~13 LGAs across Victoria in year 1, with more LGAs being added in year 2 and 3 across the investments. The provider would therefore be required to demonstrate their ability to work in regional and interface LGAs across Victoria.

The primary focus of our co-design work will be on our MTD investments, and therefore, requirements specific to these investments are outlined in section 3.2.



#### Grant Rounds

The Big Difference Grants will be larger grants which support organisations that are positioned to make a big difference to a community – whether that be in a geographic area, or whether that be for a population group.

The Make it Happen Grants will be smaller grants which support community organisations who know their local areas better than anyone and know how to make change happen.

The focus of grant rounds will be informed by young people to allow us to meet their needs around accessing and consuming healthy foods, being more physically active, and more socially connected. These insights will be obtained through other consultation and engagement activities, including our story gathering activities. Co-design support may be required to further inform grant rounds.

#### Social marketing and communication

VicHealth aim to create a community movement, engaging with young people on a scale never seen before, so they can help shape the solutions of the future. Health promotion campaigns will play a key role across the duration of Future Healthy. Media strategies will be implemented in four phases:

- 1. Gather the voices, lived experiences, stories and ideas of young Victorians
- 2. Amplify these stories to inspire change and motivate conversations
- 3. Invite grant applications and ideas
- 4. Promote participation in programs funded as part of Future Healthy.

A range of other marketing, communications and engagement activity will take place throughout the life of Future Healthy to support the achievement of the initiative objectives. This includes ongoing media relations, community champions, social media, promotional partnerships, community engagement sessions, events, content creation and dissemination and digital assets and platforms.

#### Policy and research

Evaluation will be a key component of Future Healthy, monitoring our success, allowing us to adapt quickly and share our learnings and insights. There may be the need for co-design support for work in this area.

#### 3.1 General Responsibilities of the Co-design Panel

Across the organisation, a range of investments will be delivered for young people aged 0-25 (see overview in section 3 Scope of the work), and there may be a requirement for co-design support to deliver these. Key responsibilities of a co-design provider for any of these programs of work may include:

- 1. Work with diverse groups of young people in co-design
  - 1.1 The co-design provider will be required to work with young people up to 25 years of age, and there may be a requirement to work with parents of younger children to best enable opportunities to be targeted to the needs of all young people.
  - 1.2 The provider should ensure that the co-design process is a meaningful and positive experience for all young people involved. They should provide an



environment where young people involved can feel connected, and develop their skills and knowledge.

- 1.3 The co-design provider will be required to work with young people who experience the greatest barriers to health including Aboriginal and/or Torres Strait Islanders, CALD populations, young people with a disability, low SES populations, and LGBTIQA+ young people. Where co-design will involve a specific priority group, preference may be given to providers on the panel with experience working with the priority group.
- 1.4 The provider may be required to provide co-design support at a local level, working with local young people to ensure that the specific needs of young people in each LGA are met. This will require the provider to work in regional and interface LGAs across Victoria.
- 1.5 Recruitment of young people. It is not a current requirement that the co-design provider will be required to lead recruitment of young people<sup>3</sup>. However, over the three years, should the need arise, we may re-discuss the requirement of our co-design providers in recruiting young people. VicHealth has formed Memorandum's of Understanding (MoU) with youth organisations including YacVic, Centre for Multicultural Youth (CMY), Youth Disability Advocacy Service (YDAS), Ethnic Communities' Council of Victoria (ECCV), Koori Youth Council (KYC), YChange Berry Street, and Minus 18. These organisations will be able to support the recruitment of young people to participate in co-design work. Where appropriate, VicHealth may have partnered with a provider to deliver a program and they may also be able to support the recruitment of young people in specific LGAs if the MOUs cannot provide this support.
- 2. Plan, manage and deliver co-design processes which meet the needs of the specific population (e.g. workshops, interviews, surveys etc.).
  - 2.1 The co-design provider may be required to liaise with other stakeholders (e.g. VicHealth funded providers or partners to deliver projects, community organisations, LGAs etc.) where relevant, to ensure the co-design work is developed and delivered in a way that maximises outcomes for the young people involved, and meets the needs and intent of the providers that are looking to improve the health outcomes of young people on behalf of VicHealth. The provider should demonstrate an ability to effectively engage with these stakeholders and manage these relationships.
  - 2.2 The provider will be required to document outputs from co-design work in a useable form to ensure insights can be easily used to inform programs.
  - 2.3 The provider will need to be flexible and adaptable to support programs of work across Future Healthy that are yet to be developed.

<sup>&</sup>lt;sup>3</sup> An exception to this would be if an organisation on the panel is a youth organisation that also has a current MoU with VicHealth. They may be able to do both recruitment and co-design.



- 3. Relationship management and stakeholder engagement
  - 3.1 The co-design provider may be required to facilitate and strengthen relationships between young people and other stakeholders involved in delivering programs of work as part of Future Healthy.
  - 3.2 The provider may be required to liaise with VicHealth's youth MoUs or other VicHealth funded partners to support recruitment of young people, however they will not be required to lead recruitment.
- 4. Providing co-design support during COVID-19
  - 4.1 The co-design provider may be required to provide co-design support to young people in person and/or online depending on COVID-19 restrictions.
  - 4.2 The provider may also be required to support young people to develop their ideas within the limits that COVID-19 restrictions may place on them at the time, noting that restrictions may continue to varying levels over the course of these investments.

# 3.2 Supporting VicHealth's Move the Dial investments: An example of a Future Healthy Investment requiring co-design expertise

As part of our Move the Dial investments, VicHealth will fund relevant providers to work with young people across the focus areas of Future Healthy (Active Communities and Sport, Social Connection and Mental Wellbeing, and Healthy and Sustainable Food Systems). Each Move the Dial project will require a co-design process to empower local young people to design the projects they want.

In providing co-design support for these MTD Investments, the provider would have the same responsibilities as outlined in section 3.1 General responsibilities of the Co-design Panel, as well as responsibilities specific to each respective Move the Dial project investment.

For example:

- 1 Supporting young people to inform project development and planning
  - 1.1 This could include running 1 or more workshops with young people and a provider responsible for our Move the Dial projects.
  - 1.2 Workshops could involve, but are not limited to, gathering insights into the barriers young people face in local communities, and gathering the ideas young people have which could reduce or remove these barriers.
  - 1.3 This may also include a focus on working with young people to ensure the ideas around each Move the Dial project are inclusive to all young people (including LGBTIQA+, ATSI, CALD populations, low SES populations, and young people with a disability).
  - 1.4 The provider may be required to work with local council or other local organisations to support each Move the Dial investment.



- 2. Supporting young people to identify and design solutions
  - 2.1 When co-designing solutions, the co-design expert will be required to consult with the providers for each Move the Dial investment to consider their expert knowledge in the space, for example gaining their input into questions they might put to young people. They may be required to consult other key stakeholders (e.g. LGAs, community groups etc.) to best deliver this co-design work.
  - 2.2 The provider will be required to facilitate engagement between young people and the provider for each Move the Dial project to ensure young people's voices are heard, and that young people are actively engaged in the design and delivery of the project.
  - 2.3 The co-design expert will need to be aware of, and ensure young people consider, project limitations e.g. financial limitations which may mean that all ideas identified by young people may not be able to be delivered. They should support young people to work with the provider for each Move the Dial Project to identify creative and innovative ways to pivot their ideas to deliver within financial limitations or identify alternative ideas that still address the needs of young people.

#### 3.3 Project Deliverables

Successful providers will sit on a panel and if subsequently selected to provide co-design support for one or more projects, they will be required to meet the following deliverables for each project:

- 1. Provide a work plan clearly articulating the co-design plan, roles and responsibilities of other stakeholders (e.g. providers contracted by VicHealth to deliver a MTD investment) and timelines.
- Deliver co-design sessions, which may include workshops, interviews, surveys etc. with young people. The participatory approach may be a visual, kinaesthetic and oral approach, rather than relying on written approaches<sup>4</sup>. The detail of these sessions will be outlined in the workplan. The duration and number of sessions may vary depending on the project.
- 3. Develop a risk management plan which outlines risks for the specific project which may include, risks associated with working with young people under 18 years.
- 4. Analyse information obtained from co-design work (e.g. through workshops), and subsequently prepare a report (or other documentation) which outlines key insights that will inform the development and delivery of future projects.
- 5. Reporting requirements to VicHealth as outlined below in section 3.4.

<sup>&</sup>lt;sup>4</sup> <u>https://www.beyondstickynotes.com/what-is-codesign</u>



## 3.4 Reporting Requirements

Reporting requirements may vary depending on the level of engagement of the provider, given the nature of a panel. Therefore, requirements will be agreed upon after discussions between the provider and VicHealth. It is likely that requirements may include:

- A final report.
- A case study for each location/project that the provider supports.
- 6-monthly progress reports.

## 3.5 Pricing

In formulating your pricing response in Part D, the provider should consider that:

- The co-design provider will not be required to pay young people, this will be done by VicHealth separately.
- Payments of other providers (e.g. a physical activity provider in the Active Communities and Sport MTD investment) who participate in co-design work in workshops etc. would also be covered by VicHealth.

In part D, please provide hourly and/or daily rates for staffing who would be involved in delivering co-design work.



## **APPENDIX A**

## Contract disclosure

The Government has a strong presumption in favour of disclosing contracts and, in determining whether any clauses should be confidential, specific freedom of information principles (including a public interest test) will apply. However, even if certain clauses are excised from public contracts, the Government cannot pre-empt the workings of the *Freedom of Information Act 1982* (Vic) or constrain the Auditor General's powers to secure and publish documents as he or she sees fit.

The Conditions of Tendering include a provision for the disclosure of contract information (refer section in Part A of the RFT dealing with "Use of Tenders").

The provisions of the Proposed Contract in regard to confidentiality and disclosure should also be noted.

This provision is consistent with the Government's presumption of the full disclosure of contracts. Any non-disclosure of contract provisions must be justified by the successful Tenderer by applying the principles for exemption under the provisions of the FOI Act. Section 34(1) of the FOI Act provides that information acquired by an agency or a Minister from a business, commercial or financial undertaking is exempt under the FOI Act if the information relates to trade secrets or other matters of a business, commercial or financial nature and the disclosure would be likely to expose the undertaking unreasonably to disadvantage.

If a Tenderer wishes to withhold the disclosure of specific contract information, the Tenderer must clearly outline how the release of this information will expose trade secrets or expose the business unreasonably to disadvantage.

#### Trade secrets

In considering whether specific information should be categorised as a trade secret, Tenderers should assess:

- the extent to which it is known outside of the Tenderer's business;
- the extent to which it is known by the persons engaged in the Tenderer's business;
- any measures taken to guard its secrecy;
- its value to the Tenderer's business and to any competitors;
- the amount of money and effort invested in developing the information; and
- the ease or difficulty with which others may acquire or develop this information.

#### Unreasonable disadvantage

In determining whether disclosure of specific information will expose a Tenderer's business unreasonably to disadvantage, you should consider section 34(2) of the FOI Act. Broadly, you should consider:

- whether the information is generally available to competitors; and
- whether it could be disclosed without causing substantial harm to the competitive position of the business

VicHealth will consider these applications in the Tender assessment and negotiations with Tenderers.



## **APPENDIX B- SUPPLIER CODE OF CONDUCT COMMITMENT**

## Tenderer to complete (Mandatory)

## INSERT TENDERER NAME

#### [insert tenderer address] [insert date] RFQ No: [insert RFQ no] COMMITMENT TO THE VICTORIAN STATE GOVERNMENT SUPPLIER CODE OF CONDUCT

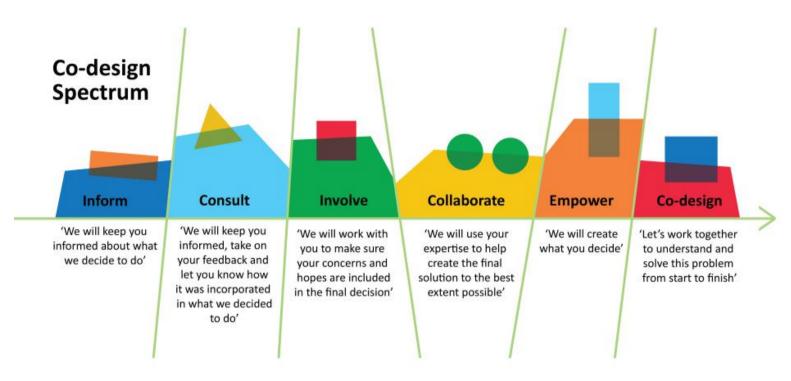
- 1. I acknowledge that:
  - a. the Victorian State Government (**the State**) is committed to ethical, sustainable and socially responsible procurement;
  - b. the State has a Supplier Code of Conduct (**Code**) the Code describes the State's minimum expectations of the conduct of its suppliers in relation to:
    - i. integrity
    - ii. ethics and conduct
    - iii. conflicts of interest
    - iv. gifts, benefits and hospitality
    - v. corporate governance
    - vi. labour and human rights
    - vii. health and safety
    - viii. environmental management.
  - c. the expectations set out in the Code are not intended to reduce, alter or supersede any other obligations which may be imposed by any applicable contract, law, regulation or otherwise;
  - d. to ensure that the Code remains current and relevant, it may be amended or updated by the State; and
  - e. the Code includes an ongoing expectation that suppliers (including my organisation) will raise concerns or otherwise seek clarification in relation to any aspects of the Code, including any updates or amendments to the Code.
- 2. On behalf of my organisation, I:
  - a. confirm that the State's expectations of suppliers as set out in the Code are understood;
  - b. provide a commitment that if selected to supply goods and / or services to any State department or public body my organisation will:
    - i. periodically check with reasonable frequency for updates and amendments to the Code; and
    - ii. aspire to meet the State's expectations of Suppliers as set out in the Code, including as updated or amended by the State.

Signature:	Date:	
Name:	Position:	
Organisation:		



OFFICIAL

## APPENDIX C. CO-DESIGN SPECTRUM



Taken from the International Association of Public Participation IAP2 spectrum. The inclusion of co-design takes participation to the next level of self determination.

